

Return Form

Name _____
Address _____
Post code _____
City _____
State _____
Email address _____
Telephone number _____

Original transaction Date _____
Order Number _____
Date of return _____

Reason for return:

Exchange for _____
Replacement/repair
Refund

Please note:

- **Repair and replacement are FREE service. A fee for delivery and processing need to be paid. We can't cover the delivery cost under warranty. PAYMENT need to be made when the item is returned. Cost (UPS) is 16 pounds for Europe, 19 pouds worldwide. Please contact us for payment details**
- **Item damaged for incorrect use are not covered by warranty.**
- **Delivery costs are not refundable**
- **Goods need to be sent with no accessories like cables, connectors and similar. Only the item need to be repaired-replaced**
- **A full refund will be given on goods that are returned within 7 days from the date they were received. The goods must be returned unused and in perfect condition with their undamaged original packaging. The customer is responsible for the cost of returning any goods and original delivery costs are not refundable.**

Return TO:
Alien Electronics LTD
AIR PRODUCT
Unit 12-13,
St. Johns Road,
L20 8AU Bootle
Tel. 0044 7760899263